

3.2.2025

Changes in Immuno Diagnostic Oy's operations during 2025

Dear Valued Customer,

The customer service, sales and technical support of the products currently distributed by Immuno Diagnostic Oy will be transferred almost entirely to Triolab Oy on April 1, 2025. Majority of Immuno Diagnostic Oy's personnel will be transferred to Triolab Oy at the same time.

The business will be transferred in its entirety, without interruption in the availability of products or support functions. Immuno Diagnostic Oy and Triolab Oy (www.triolab.fi) are Finnish distributors of diagnostic and research products belonging to the AddLife Group and the upcoming changes are related to the development of the AddLife Group's internal operations.

Customer and contract information related to current business will be transferred to Triolab Oy, along with the operations. Triolab will contact you regarding the transfer of contracts if needed. Personal data of customer representatives is processed in accordance with the data protection regulation. The privacy statement can be read at <https://www.triolab.fi/tietosuojaseloste/>.

Ordering

Until March 31st, 2025:

At **Immuno Diagnostic Oy** (info@immunodiagnostic.fi or tel. +358 3 615 370) we will help you as usual in all matters related to ordering and technical support until the end of March 2025. Our operations will remain unchanged regarding some suppliers, for example delivery of Hologic Aptima and ThinPrep products will continue unchanged after April 1, 2025.

From April 1st, 2025:

Triolab Oy serves you with ordering and technical support.

Customer service, orders and contractual matters: info@triolab.fi or tel. +358 201 226 600

Technical support: tel. +358 201 226 602

For further information, please contact:

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We hope, that you will share this announcement with your organization as needed.

Sincerely,



On behalf of Immuno Diagnostic Oy
Tomi Virtanen, CEO